




Besfort Shala


Date of birth: 18/08/1997

Nationality: Kosovar

Gender: Male

CONTACT

 Rr.Bashkim Fehmiu,Arberi,
null
10000 Pristina, Kosovo

 besfortshalatech@gmail.com

 (+383) 45599351

WORK EXPERIENCE

01/06/2017 – 01/09/2017

Network Monitor

VISTA SH.P.K.

- Network Monitoring
- Front desk Support

Suharek, Kosovo

01/06/2018 – 01/09/2018

IT Technician L1

Connect Support Sh.p.k

- Maintenance of Servers
- Patching Servers
- Support Tickets via email and phone
- Relations with DC&Supplier

Pristina, Kosovo

01/07/2019 – 01/08/2021 – Pristina, Kosovo

IT Specialist

Hymeri LLC

- Network Management
- VOIP
- System Management
- Help Desk
- HR&Logistics
- Database Administration
- Contracts Management

Pristina, Kosovo

01/11/2021 – 01/01/2022 – Pristina, Kosovo

System Engineer

Cactus Sha

EDUCATION AND TRAINING

01/10/2017 – 31/05/2019 – Rr.Bashkim Fehmiu BC4, Prishtina, Kosovo

Network & System Administration

Cactus Education

<https://cactus.education>

LANGUAGE SKILLS

MOTHER TONGUE(S): Albanian

OTHER LANGUAGE(S):

English

Listening
C1

Reading
C1

**Spoken
production**
C1

**Spoken
interaction**
C1

Writing
C1

German

Listening
A1

Reading
A1

**Spoken
production**
A1

**Spoken
interaction**
A1

Writing
A1

DIGITAL SKILLS

Cloud Computing (IaaS SaaS PaaS) / Digital Marketing / Cyber Security Analysis / Linux (terminal commands, Bash/Shell)

DRIVING LICENCE

 **Driving Licence:** B

JOB-RELATED SKILLS

 **Job-related skills**

-Able to work in Pressure and during hard times such as Disaster Recovery