LAOKONT RATKOCERI

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PROFESSIONAL EXPERIENCE

IPKO   Prishtina, Kosovo
ICT Engineer Intern   *2023 June - 2023 December*

- Deploying and inspecting IT network systems.

- Overseeing the safe installation of hardware and cabling systems.

- Monitoring the performance and capacity of computer systems.

- Performing regular checks on network hardware and software.

- Experience in optical network infrastructure, transmission systems, layer 2/3 routers, and data services.

- Responding to network alerts and hardware malfunctions.

- Diagnosing and troubleshooting network errors.

- Tracking and documenting network issues and compiling incident reports.

- Responding to user requests and providing network training.

- Managing system backups and network security protocols.

EDUCATION

UBT College   Prishtina, Kosovo
Bachelor of Science in Computer Science and Engineering   *2020 October -*

ADDITIONAL

LANGUAGES: Bilingual Albanian and English.

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TECHNICAL SKILLS: Kotlin, XML, Java, Flutter, React Native.

CERTEFICATION: ATC ANDROID DEVELOPER

OTHER EDUCATION: Scientific Computing with Python Certifications, JavaScript Algorithms and Data Structures Certifications, Back End Development and APIs Back Certifications