|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Bardhyl  Misimi | |  |  | | --- | --- | | Fushe Kosove, 12000 |  | | (+383) 43 944 312 |  | | [misimibardhyl996@gmail.com](mailto:misimibardhyl996@gmail.com) |  | | [www.linkedin.com/in/bardhyl-](http://www.linkedin.com/in/bardhyl-) misimi/ |  | |

# *BIOGRAPHY* - I am Bardhyl Misimi, I come from Prishtina, I am in the last year of high school, majoring in IT Systems. I have been working as an IT Support Specialist for about 1 year now in a company in Prishtina (OnLine Computers), during this time I have gained sufficient knowledge both in the software side of the computer and in the hardware side. I have also completed two trainings from Cisco ( IT Essential and Introduction to CyberSecurity), I also participated in the hackathon created by SHPIK to create the 112th application for the State of Kosovo.

# Experience

### OCTOBER 2023 – September 2024

### IT Support specialist/online computers/Part-time/prishtina

### As an IT Support Specialist, I managed to create a very good experience in this company, where I got in-depth knowledge about the hardware part and different breakdowns, both in laptops and also in PCs, on the software side, such as operating system crash problems, installation of architecture programs such as Lumion 12.5, AutoCAD.

# Skills

* HTML
* CSS
* JavaScript
* Infrastructure of IT
* IT Support
* Microsoft Office
* Windows Configuration
* Hardware Components Skill
* Software Skills
* Perform installation, repair, maintenance, and troubleshooting of Windows operating systems.
* Explain the operation of local area networks and configure devices to connect to LANs and the Internet
* Implement basic host, data, and network security

# Education

# SEPTEMBER 2022-2025

##### IT SYSTEM/SH.M.L GJin Gazulli/Prishtine

# Courses

**FrontEnd Basic Course/SHPIK**

Here I got basic knowledge in HTML, CSS, JavaScript

**CISCO (IT ESSENSTIALS)**

Physical Course

In this course I was able to gain in-depth knowledge about: Choosing and installing the right computer components to build, repair, or upgrade personal computers. Demonstrate safe laboratory procedures. Proper use of tools for performing preventive maintenance and troubleshooting personal computers. Performs installation, repair, maintenance and troubleshooting of Windows operating systems. Explain the operation of local networks and configure devices on them connect to LAN and Internet. Configure devices to connect to the Internet and Cloud services. Explain how to configure, repair, upgrade, maintain, and troubleshoot laptops and mobile devices.

**CISCO ( Introduction to Cybersecurity)**

In this course I was able to gain in-depth knowledge more about: Global implications of cyber threats Ways in which networks are vulnerable to attack Impact of cyber-attacks on industries

**Projects** - Personal Portfolio

May 2023 – Present

Link to see my portfolio -> <https://bardhy17.github.io/bardhyportfolio.github.io/>

Hackathon – Prototype 112

Nov 2023 – Nov 2023

With SHPIK - In this hackathon we managed to create an emergency application in the Republic of Kosovo