PERSONAL INFORMATION

Erzen Çitaku

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Sex Male | Date of birth 23/05/2004 | Nationality Albanian

JOB APPLIED FOR
POSITION
PREFERRED JOB
STUDIES APPLIED FOR

Software engineering / internship CSE fields / Computer Science and engineering

WORK EXPERIENCE

July 2024 – Still

Waiter – Shift Manager

Hotel Palace – Mitrovicë , Kosovë

- Customer Service
- 5 star hotel agenda and service

Gastronomy – Restaurant – Hotel

May 2023 – September 2023

Waiter

Aquapark Mitrovica (Pool-Bar) - Mitrovicë , Kosovë

- Customer Service

Gastronomy – Bar

April 2022 – October 2022

Waiter – Bartender

Aquapark Mitrovica Restaurant– Mitrovicë , Kosovë

- Customer Service

Gastronomy – Restaurant

May 2019 – September 2021

Kitchen's Chef helper

Restaurant Fatmiri - Mitrovicë , Kosovë

- Kitchen helper and dishwasher
- During high school (full time 8h)

Gastronomy – Restaurant

EDUCATION AND TRAININGS

October 2022 – Still

Computer Science and Engineering

University of Business and Technology - UBT (Prishtine , Kosove)

- Software engineering
- Frontend and Backend
- Data Analytics and Algorythms
- Mathematics
- Electronic engineering
- Cyber and Information Security
- Career and Project management

September 2018 – May 2022

High school of Natural science

Mehmet Akif College – Lipjan, Kosove

- Mathematics
- Physics
- Chemistry
- Biology

February 2024 – July 2024

Full- stack web developer training

ICT for Kosovo's growth – Prishtine , Kosove

- HTML
- CSS
- JavaScript
- PHP

September 2023 – January 2023

Front end web developer training
Minor training :
+ Scrum - Agile Methodology
+ Human Resources and Resume writing

Beetroot Academy – Prishtine , Kosove

- HTML
- CSS
- JavaScript

January 2023 – May 2023

Python Language developer
ICT for Kosovo's growth – Prishtine , Kosove

- Tkinter Library
- Django

JCoders Academy
March 2015 – October 2017   Prishtine , Kosove

- Scratch
- Adobe Photoshop
- Stencyl gaming programming language
- Python programming language
- Cyber Security

PERSONAL SKILLS

Mother tongue(s)	Shqip

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C1/2	C1/2	C1/2	C1/2	C1/2
	Intermediate – C1/C2				
Deutsch`	A1	A1	A1	A1	A1
	Beginner – A1				

Levels: A1/2: Basic user - B1/2: Independent user - C1/2 Proficient user
Common European Framework of Reference for Languages

Communication skills

Good communication skills gained through my experience as a waiter and selling products for around 4 years' experience in the industry of Gastronomy

Organisational / managerial skills

▪ Leadership (currently responsible for a team of 5 people during university projects)
▪ Good team language and understand abilities

Job-related skills

▪ Good command of quality control processes during work and task completion under the pressure of work without change of tact and self-control.

Computer skills

▪ Skills in flowchart and algorithm solving ideas
▪ Skills in Object Oriented Programming languages
▪ Good command of Microsoft Office™ tools
▪ Skills in Web Development tools
▪ Skills in backend database in MySQL , SQL , PhP

Other skills

▪ Communicating skills
▪ Selling skills
▪ Costumer Service helper
▪ Project management and Entrepreneurship

Driving licence

Yes, I do have driving license, category:
▪ B

ADDITIONAL INFORMATION

**Publications
Presentations
Projects
Conferences
Seminars
Honours and awards
Memberships
References**

▪ Balkathon 5.0 – Held in Tirana Albania , top 15 best ICT ideas in Balkan Countries
2 – 5 October 2024
With an idea of digitalizing Agriculture fields through AI combined with sensors and programming Called " FarmSight "

▪ ITP Prizren Hackathon "Smart Cities Solutions " 3rd Place Winner   –   22 May 2024
With an idea of digitalizing Agriculture fields through AI combined with sensors and programming Called " GreenTech "

▪ USAID elementary school design hackathon – First Place winner 2017 , FMS Logo Design
▪ USAID elementary school design hackathon – Third Place winner 2016, FMS Logo Design
▪ USAID elementary school design hackathon – First Place winner 2015, FMS Logo Design