

DARDAN SAHITI

IT Technican

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Str Sali Qeku, Ferizaj , Kosovo



EXPERIENCE

Director of IT

Telesales

2015 - Ongoing Kosovo

Company Description

- I worked as a Director of IT at Telesales Inc, for over 7 years, I am fully adept at executing any tasks associated with the position. There, I was given the responsibility for providing beneficial technical support to clients, identifying and investigating network issues, and installing and configuring servers. Furthermore, I completed system backups, promoted new products and services, and worked on the development and implementation of new processes to decrease unnecessary expenses. Throughout the years, I have proved numerous times that I am a great team player with excellent analytical skills and the ability to function well in fast-paced environments.

IT Technican

Limat AG

06/2018 - 08/2022 Location

Company Description

- Installation of PC hardware
 - Check and maintain computer hardware such as mouses and keyboards
 - Install, configure and manage software and their functions according to specifications
 - Develop and maintain local networks
 - Ensure security and privacy of networks and computer systems
 - Assist in and plan training, development and education for new software and hardware
 - Troubleshoot to identify and resolve problems in a timely manner
 - Maintain records/logs of repairs and fixes
 - Maintain hardware and software inventory
 - Maintain expenses
 - Identify computer or network equipment shortages and place orders when necessary.
- Serving as the first point of contact for IT support within the organisation
- Installing, configuring and maintaining software and hardware components of computer and network systems
- Diagnosing and troubleshooting software and hardware issues

SKILLS

IT Technician

LAN-WAN

Help Desk Support

Software as a Service (SaaS)

Amazon Web Services (AWS)

Web Servers

JavaScript

Bootstrap

Databases

PhpMyAdmin

Windows ServerWMV

LANGUAGES

English

Proficient



EDUCATION

Computer Science And Network Administrator

University of Business and Technology

10/2011 - 06/2014